

# Dispute transaction

## 3 EASY STEPS!

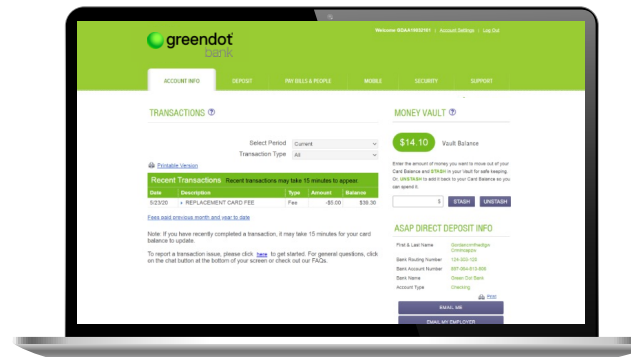
1

Check online to see if the business operates under a different name.



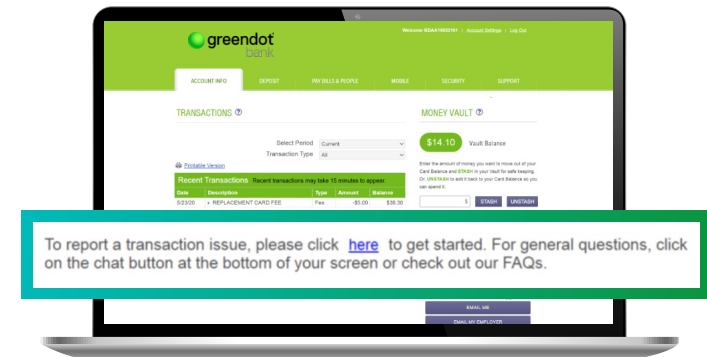
2

Still don't recognize the charge?  
Log into your account at [www.GreenDot.com](http://www.GreenDot.com).



3

Click the link below your transaction history and complete the form to report an issue.



Green Dot will respond in 10 business days. Green Dot does not freeze funds while investigating a dispute.