

Help with an unknown charge

3 EASY STEPS!

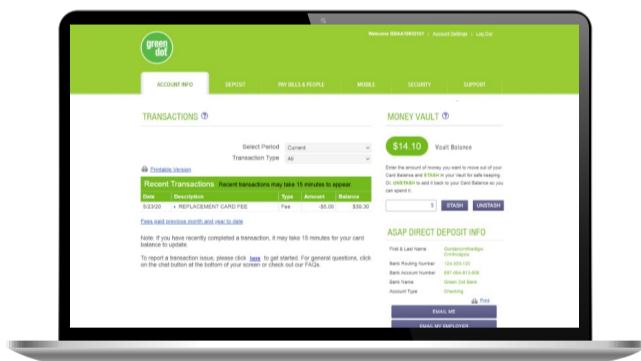
1

Do an online search of the company as some businesses operate under a different name.



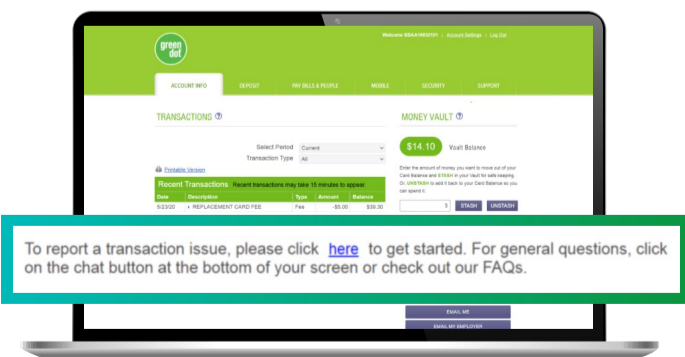
2

Still don't recognize the charge? Log into your account at www.GreenDot.com.



3

Click the link below your transaction history to report an issue. Follow the prompts to complete the form.



Green Dot will respond in 10 business days. Green Dot does not freeze funds while investigating a dispute.