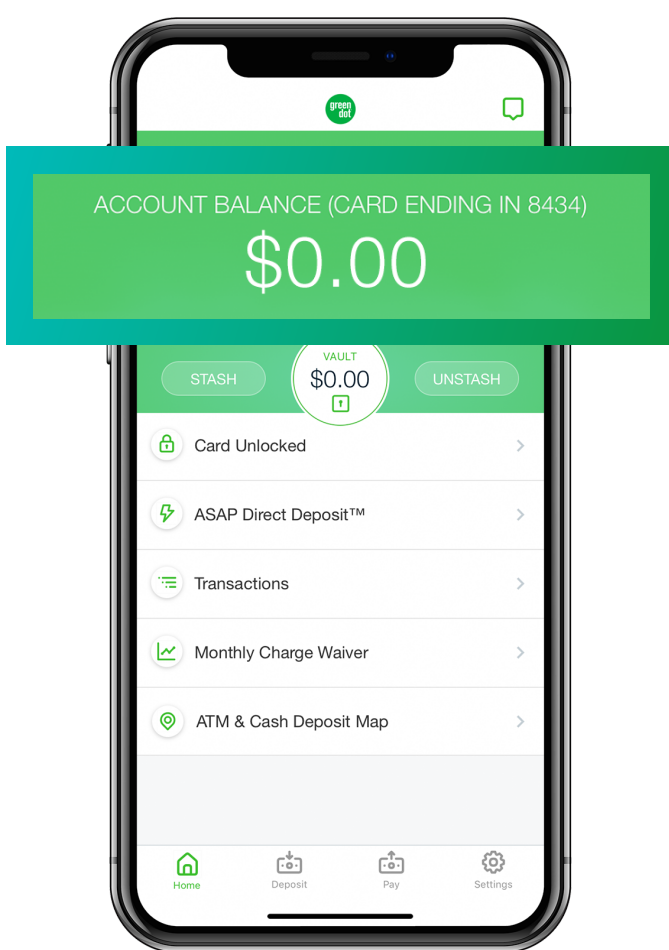


# Help closing your account

## 3 EASY STEPS!

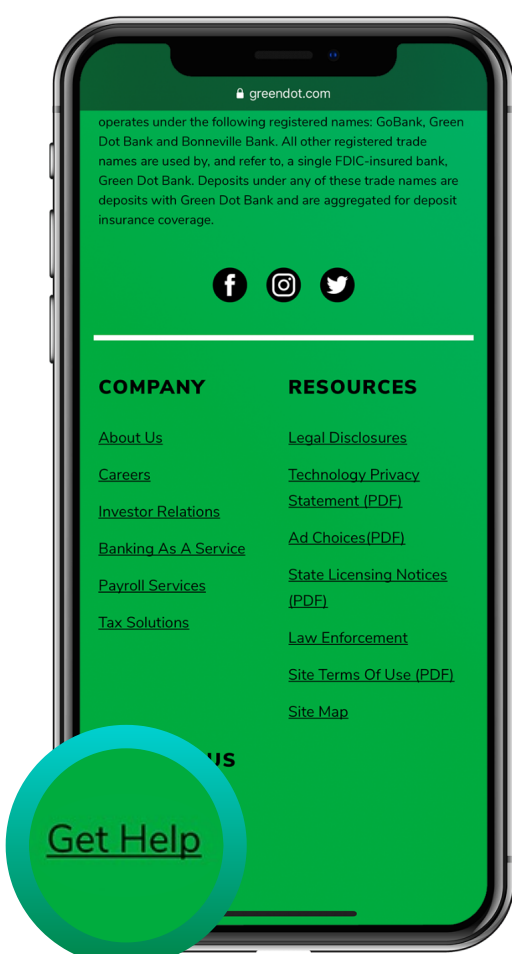
1

To close your account, first spend down your balance to \$0.



2

Then visit [www.GreenDot.com](http://www.GreenDot.com) and select **Get Help** at the bottom of the page to contact us.



3

Don't want to spend your balance? Follow Step 2 to contact us and we'll mail a check to you.

Checks can take up to 2 weeks to arrive and you will not have access to funds on the card after check is issued.

