

State Licensing Notices

For Alaska Residents Only:

If your issue is unresolved by Green Dot Corporation (1-866-795-7597), please submit formal complaints with the State of Alaska, Division of Banking & Securities.

Formal complaints must be in writing, please download the form here:

<https://www.commerce.alaska.gov/web/portals/3/pub/DBSGeneralComplaintFormupdated.pdf>

Formal complaint forms may be submitted via:

1. Fax: 907-465-1230
2. Email: msb_licensing@alaska.gov
3. Mail: Division of Banking & Securities PO Box 110807 Juneau, AK 99811-0807

If you have questions regarding formal complaints, please call 907-465-2521

Special Notice for Maryland Residents

The Commissioner of Financial Regulation for the State of Maryland will accept all questions or complaints regarding this authorized delegate of Green Dot Corporation, License #4512451/NMLS ID #914924, at 500 North Calvert Street, Room 402, Baltimore, MD, 21202, phone number (888) 784-0136.